



New Safety Recall Advanced Communication – 55C

FCA US LLC (FCA US) has announced a safety recall on certain 2022-2025 model year (RU) Chrysler Pacifica and Chrysler Voyager vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a Curtain Airbag (CAB) that may not retain sufficient pressure during deployment. CABs which do not have proper pressure retention may reduce occupant protection and increase the risk of partial and complete ejection of an occupant through a side window during certain types of crashes.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.226 S4.2.1 requires that "When propel[led] ... into the impact target locations ... the most outboard surface of the ... headform must not displace more than 100 millimeters beyond the zero displacement plane." Suspect CABs may not retain sufficient pressure to prevent headform displacement of more than 100 mm.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the passenger side CAB. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC