



New Safety Recall Advanced Communication – 36C

FCA US LLC (FCA US) has announced a safety recall on certain 2025 model year (DJ) Ram 2500 pickup and (D2) Ram 3500 pickup equipped with a 3.5" cluster and column shifter.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience a PRND display delay in the cluster after physical column shift position change. A cluster that displays an incorrect gear may cause driver confusion, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.101 Controls and Displays, Section 4, defines indicators that must display the magnitude of the physical characteristics. Suspect clusters may not properly display the selected gear.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to update the cluster software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC