



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 15ZK / Cylinder Head Cover Screws

This notice is for: All Dealer Personnel

Date: May 28, 2025

Issue: Over time, the cylinder head cover screw(s) may loosen. If this occurs, engine oil may leak from the cylinder head cover screw hole(s). If the engine oil were to come into contact with certain hot parts of the engine, increasing the risk of a fire.

Early engine oil leaks are difficult to detect, but in advanced cases and with a hot engine running, an unpleasant odor may be noticed and/or smoke may appear in the engine compartment if the defect condition exists.

If smoke is noticed in the engine compartment, the vehicle should be safely parked immediately. Owners with vehicle concerns are advised to contact an authorized Audi dealer to have the vehicle diagnosed without delay.

- Repair:**
- REPAIR AVAILABLE – May 28, 2025
 - Inspect the cylinder head cover screws for correct tightening torques and, if necessary, replace and tighten according to factory specifications.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information. Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	Q5 QUATTRO	78,313
USA	2022	2024	Q5 SPORTBACK QUATTRO	11,104
CAN	2022	2024	Q5 QUATTRO	14,169
CAN	2022	2024	Q5 SPORTBACK QUATTRO	2,694

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2025
 - Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-