

[View this email in your browser](#)



## MODEL G & MODEL Z RECALL MORryde Patio Step Mounting Bolts

May 7, 2025

<<Name>>,

It has been decided that the vehicles in the recall population were assembled with MORryde Patio Step mounting bolts which can unscrew and detach from the installed bracket.

We are conducting a Recall Campaign to address this concern for all Model G units within the following VIN ranges: (Last 6 digits): 000919-001562, 001564-001832, 001834-002019, 002024-002061, 002066-002082, 002087-002094, 002096-002104, 002106-002113, 002115-002125, 002127-002130, 002132-002138, 002143, 002145-002160, 002162-002173, 002175-002176, 002178-002180, 002182-002187, 002189, 002191-002194, 002196-002199, 002203-002206, 002208-002209, 002213-002216, 002221, 002223-002224, 002229, 002231-002233, 002238

All Model Z units within the following VIN ranges: (Last 6 digits): 003269-003283, 003344-003358, 003360-003375, 003493-003508, 003513-003528, 003561-003576, 003646-003661, 003688-003703, 003850-003865, 003956-003971, 004051-004066, 004333-004348, 004433-004448, 004528-004543, 004708-004723, 004824-004839, 005164-005179, 005228-005243, 005404-005419, 005452-005467, 005656-005672, 006123-006138, 006414-006421, 006742-006757, 007203-007208, 007210-007215, 007217-007218

### **NOTICE**

**IT IS A VIOLATION OF FEDERAL LAW FOR A DEALER TO SELL OR LEASE ANY**

The remedy is to replace the suspect brackets with brackets built with the thread locking compound that will prevent the bracket from coming loose.

**Brinkley RV will pay for the Campaign to be completed. There is no charge to you for the remedy.**

See the Dealer Portal for further details and associated documentation:

1. [Sample Retail Owner notification letter \(English\)](#)
2. [Claim Prep & Filing Instructions \(English\)](#)
3. [Claim Prep & Filing Instruction \(French\)](#)
4. [Recall Field Work Instructions \(English\)](#)
5. [Recall Field Work Instructions \(French\)](#)
6. [NHTSA 573 Safety Recall Report](#)
7. [NHTSA Recall Acknowledgement Letter](#)

Relevant information is also being communicated via our Dealer Portal. Retail customers are being contacted through traditional hard copy mailings, e-mail, and social media.

We apologize for any frustration or inconvenience that this situation causes.  
Sincerely,

**Brinkley Customer Care**

Phone: (574) 501-4280

Email: [CustomerCare@BrinkleyRV.com](mailto:CustomerCare@BrinkleyRV.com)

---

**Let's Get Social!**



---

[Why Brinkley RV?](#) | [Model I](#) | [Model Z AIR](#) | [Model Z](#) | [Model G](#) | [BrinkleyRV.com](#)

Copyright © 2025 Brinkley RV, All rights reserved.

Want to change how you receive these emails?

[Subscribe](#)

[Past Issues](#)

[Translate ▼](#)

---