

Amy Thomas

From: James Bond
Sent: Friday, May 16, 2025 1:08 PM
To: Amy Thomas
Subject: FW: Keystone RV Kodiak Patio Lift Recall 25-465

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JAMES BOND

CATALOG MARKETING EDITOR | CUSTOMER SERVICE

2425 Davis Drive | P.O. Box 2000 | Goshen, IN | 46527-2000
[REDACTED]

From: news@mail.keystonerv.com <news@mail.keystonerv.com>

Sent: Friday, May 16, 2025 1:07 PM

To: [REDACTED]

Subject: Keystone RV Kodiak Patio Lift Recall 25-465

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KEYSTONE
RV COMPANY

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: **25V-283**
CAN: **2025-234**

Safety Advisory: 25-465
May 16 2025

Keystone RV Company SAFETY ADVISORY 25-465

Dear Kodiak Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025 Kodiak Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall:

It has been decided that the vehicles in the recall population may have patios installed with inadequately rated struts. Under certain conditions during operation, the patio may be too heavy for one operator leading to an increased risk of personal injury. The vehicles included in the recall are:

**2025 Kodiak Travel Trailers: Models 2900FKSP, 308BHSL
Serial Number Range: SJ970381 - SJ970765**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-465.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 25-465](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

Keystone RV Company

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada

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KEYSTONE
RV COMPANY

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Keystone RV | 2642 Hackberry Drive, PO Box 2000, Goshen, IN 46527-2000.

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