

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
Po Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 25V278
FOREST RIVER ID: 05-1925
SERVICE CAMPAIGN: B000074

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

June 2025

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Forest River has decided that a safety defect exists in certain 2023-2025 Champion Challenger, Champion Defender, 2024-2025 Glaval Entourage and 2023-2024 Glaval Universal Transit Buses. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated VIN range of production is:

Champion Challenger Buses – 01/12/2023 - 03/27/2025

Champion Defender Buses – 01/31/2023 - 04/02/2025

Glaval Entourage Buses – 05/10/2024 - 04/23/2025

Glaval Universal Buses – 11/09/2022 - 02/06/2024

WHAT IS THE DEFECT?

The entry door ground wire may be hooked to a battery positive, whereas it needs to connect to negative (ground).

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

The entry door ground wire may be hooked to a battery positive, whereas it needs to connect to negative (ground). This condition may lead to a fire and property damage.

SERVICE PROCEDURE:

Dealership Service Department can be found on Dealer Connect

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

1-480698-0

DEALER REPAIR CODES: Dealer Connect

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
25V278	RC-003-00-22-004339	PERFORM REMEDY	.50 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

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The Recall shall be considered the utmost priority to remedy the 2023-2025 Champion Challenger, Champion Defender, 2024-2025 Glaval Entourage and 2023-2024 Glaval Universal Transit Bus in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2025 Champion Challenger, Champion Defender, 2024-2025 Glaval Entourage and 2023-2024 Glaval Universal Transit Bus listed under this Recall.

If your dealership has already performed the remedy to 2023-2025 Champion Challenger, Champion Defender, 2024-2025 Glaval Entourage and 2023-2024 Glaval Universal Transit Bus, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2023-2025 Champion Challenger, Champion Defender, 2024-2025 Glaval Entourage and 2023-2024 Glaval Universal Transit Bus in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Bus Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River Bus are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Bus LLC
Office of Corporate Compliance