

SAFETY RECALL NOTICE



BRP US, Inc.
10101 Science Drive
Sturtevant, Wisconsin 53177
USA

April 29, 2025

Re: High Voltage Battery Housing Not Properly Sealed from Breather Valve - Risk of Loss of Power and Risk of Fire

Dear BRP Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the *National Traffic and Motor Vehicle Safety Act* (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles and is conducting a safety recall.

What is the potential problem?

The breather valve may not seal properly and allow moisture or water to enter the high-voltage battery. This could lead to a vehicle losing power and increase the risk of a crash. Over time, this could also lead to a battery fire, even when the vehicle is not being driven. These conditions could increase the risk of injury or even death.

Which models are involved?

Certain MY25 Can-Am Pulse and Can-Am Origin vehicles.

What is the solution?

- The repair is to install a new protection plate over the breather valve and, if necessary, replace the breather valve.
- The replacement will be free of charge (parts and labor) for the customer.
- It will take less than an hour to complete.

What should you do?

- Do not deliver any involved vehicle before performing the safety recall.
- Refer to Campaign Monitoring to validate the involved vehicle serial numbers.
- Contact all of your customers included in the campaign and inform them about:
 - The safety recall
 - The need to tell you if they rode the vehicle in water above the footpegs.
 - The instructions below as to the use of their vehicle:
*Until the recall remedy is performed, your vehicle can be driven and charged normally.
But as a precaution, do not drive your vehicle in water above the footpegs.*

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.

Ski-Doo
Lynx
Sea-Doo
Can-Am
Rotax
Alumacraft
Manitou
Quintrex

- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
A service representative will communicate with you.

OR

- By dialing: 1-800-366-6992
Monday to Thursday: 24h support
Friday: 12:01 AM to 5: 00 PM Eastern time