

Reference Number: 202505010008

GENERAL MOTORS

DCS7206

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 1, 2025

Subject: N252494002 - Safety Recall
L87 Engine Loss of Propulsion

Models: 2021-2024 Cadillac Escalade
2021-2024 Cadillac Escalade ESV
2021-2024 Chevrolet Silverado 1500
2021-2024 Chevrolet Suburban
2021-2024 Chevrolet Tahoe
2021-2024 GMC Sierra 1500
2021-2024 GMC Yukon
2021-2024 GMC Yukon XL

General Motors is releasing Safety Recall N252494002 today.

Vehicles involved in this recall were placed on a Stop Delivery Order on April 24, 2025, under N252494000. Certain VINs have been moved to “Open” status in this bulletin after being identified as requiring an engine replacement. Additional VINs may be opened as they are identified.

IMPORTANT: Remedy solutions for this recall are VIN-specific. VINs are assigned to one of three bulletins. Investigate Vehicle History (IVH) in the GM Global Warranty Management system **MUST** always be checked to confirm vehicle involvement and **MUST** be in OPEN status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE