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GENERAL MOTORS

DCS7413

URGENT - DISTRIBUTE IMMEDIATELY

Date: January 20, 2026

Subject: REVISION: N252494000-10 – Safety Recall and N252494003-02 – Special Coverage

L87 Engine Loss of Propulsion

Revised Parts Table

Models: 2021-2024 Cadillac Escalade  
2021-2024 Cadillac Escalade ESV  
2021-2024 Chevrolet Silverado 1500  
2021-2024 Chevrolet Suburban  
2021-2024 Chevrolet Tahoe  
2021-2024 GMC Sierra 1500  
2021-2024 GMC Yukon  
2021-2024 GMC Yukon XL

These bulletins are being revised to update the required oil in the parts table for U.S. dealers only. Please discard all previous copies of bulletin N252494000 and N252494003 (*\*Updated Information*).

**The following Mobil 1 FS 0W-40 information applies to U.S. dealers only. Other markets, including Canada, Mexico, and Export markets, will be communicated once available.**

*\*Updated Information - GM will now authorize Mobil 1 FS 0W-40 for L87 field action oil changes (N252494000 and N252494003). Mobil 1 Supercar 0W-40 remains the priority product to use for L87 field action oil changes to sell down existing inventory, with FS 0W-40 available as a secondary option.*

*All Mobil 1 Supercar 0W-40 inventory purchased for the L87 field actions must be depleted before fully transitioning to Mobil 1 FS 0W-40. L87 field action claims for oil changes using either product will be accepted and reimbursed in full through March 31, 2026. Beginning April 1, 2026, GM will only reimburse L87 field action oil changes performed with Mobil 1 FS 0W-40.*

*As a reminder, 0W-40 FS is available at a competitive price and should be used for all customer paid maintenance visits.*

**Also note:** Technical Service Bulletin 25-NA-339: Engine Oil Change Mobil 1 Supercar 0W40 DexosR Customer Pay Maintenance is being canceled, please submit all claims before 2/20/26.

END OF MESSAGE