

GENERAL MOTORS

DCS7463

URGENT - DISTRIBUTE IMMEDIATELY

Date: April 1, 2026

Subject: UPDATE: N252494000-12 / N252494003-03 - Safety Recall / Special Coverage

L87 Engine Loss of Propulsion

Models: 2021-2024 Cadillac Escalade

2021-2024 Cadillac Escalade ESV

2021-2024 Chevrolet Silverado 1500

2021-2024 Chevrolet Suburban

2021-2024 Chevrolet Tahoe

2021-2024 GMC Sierra 1500

2021-2024 GMC Yukon

2021-2024 GMC Yukon XL

\*All Mobil 1 Supercar 0W-40 inventory purchased for the L87 field actions must be depleted before fully transitioning to Mobil 1 FS 0W-40. L87 field action claims for oil changes using either product will be accepted and reimbursed in full through April 30, 2026. Beginning May 1, 2026, GM will only reimburse L87 field action oil changes performed with Mobil 1 FS 0W-40.

END OF MESSAGE