



Service Engineering Operations  
Customer Service Division

Ford Motor Company  
PO Box 1904  
Dearborn, Michigan 48121

April 28, 2025

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –  
Safety Recall 25S42**  
Certain 2015 Model Year Super Duty, Expedition, Navigator, and MKC vehicles  
Rear View Camera Replacement

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Super Duty	2015	Kentucky Truck	September 13, 2013 through February 28, 2015
Expedition	2015	Kentucky Truck	January 16, 2014 through February 28, 2015
Navigator	2015	Kentucky Truck	January 17, 2014 through March 31, 2015
MKC	2015	Louisville	August 20, 2013 through March 31, 2015

US population of affected vehicles: 160,469 Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In affected vehicles, insufficient electrical conductivity within the Printed Circuit Board (PCB) internal to vehicle's rear view camera may lead to intermittent blank or distorted rear view camera image. A rear view camera that intermittently displays a blank or distorted image can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

**OWNER NOTIFICATION**

Owners of record will be notified via first-class mail within sixty days, which may occur before parts ordering information or repair instructions have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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