



## VOLKSWAGEN DEALER COMMUNICATION

### Advance Notice – Compliance Recall 72LC / Third-Row Bench Seat

**This notice is for:** All Dealer Personnel

**Date:** April 25, 2025

**Issue:** The third-row bench seat is intended for only two passengers; however, the seating surface width exceeds the maximum value allowed by regulatory requirements. If more than two passengers occupy the third-row bench seat, the risk of injury in a crash is increased because there is no seat belt available for a third passenger.

As a reminder, the vehicle owner's manual contains important information regarding seat belts and passenger seating. We encourage anyone who drives the vehicle to review the owner's manual to become familiar with this important information.

- Repair:**
- REPAIR NOT YET AVAILABLE
  - Dealers and owners will be notified in writing once the remedy is available.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	ID. BUZZ	5,637
CAN	2025	2025	ID. BUZZ	771

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.