

SERVICE PROCEDURE

25504
June, 2025

SUBJECT: SAFETY RECALL
Seat belt interference on certain 2025 and 2026 IC Bus™ CE Series school buses built 6/18/2024 thru 3/26/2025 and 2025 IC Bus™ Electric CE Series school buses built 10/14/2024 thru 10/21/2024 with feature codes 0048UXP (driver seat heated, adjustable lumbar) or 0048HDN (driver seat heated, raised bolsters).

CUSTOMER LETTER

Print ready (PDF file) copy of the [Customer Letter](#)

DEFECT DESCRIPTION

Interference between the buckle and driver seat during rearward-most adjustment may result in a loose seat belt anchor bolt. A seat belt with a loose seat belt anchor bolt may not properly restrain the operator in a vehicle crash, which may increase the risk of injury.

MODELS INVOLVED

This safety recall involves certain 2025 and 2026 IC Bus™ CE Series school buses built 6/18/2024 thru 3/26/2025 and 2025 IC Bus™ Electric CE Series school buses built 10/14/2024 thru 10/21/2024 with feature codes 0048UXP (driver seat heated, adjustable lumbar) or 0048HDN (driver seat heated, raised bolsters).

ELIGIBILITY

This procedure applies **ONLY** to vehicles marked in the International® Service PortalSM with Safety Recall 25504. Also complete any other open campaigns listed on the Service Portal at this time.

PARTS INFORMATION

Part Number	Part Description	Quantity
25710R1	Washer	3
3554369C2	Bolt, seat belt anchor M12 X 6	1
Source Locally	Water / alcohol solution 50 / 50	As needed

Table 1 Parts Information

SERVICE PROCEDURE

GOVERNMENT REGULATION: Engine fluid (oil, fuel, and coolant) may be a hazard to human health and the environment. Handle all fluid and other contaminated materials (such as filters and rags) in accordance with applicable regulations. Recycle or dispose of engine fluids, filters, and other contaminated materials according to applicable regulations.

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake and install wheel chocks to prevent the vehicle from moving in either direction.

WARNING! To prevent personal injury and / or death, or damage to property, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, or damage to property, allow engine / vehicle components to cool before servicing.

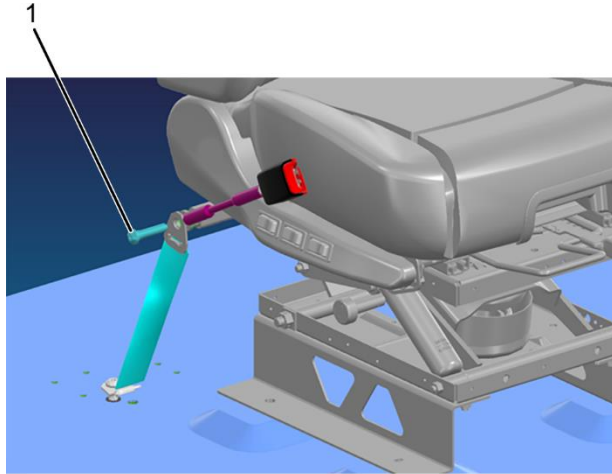
WARNING! To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent personal injury and / or death, or damage to property, remove the ground cable from the negative terminal of the battery box before disconnecting any electrical components. Always connect the ground cable last.

WARNING! To prevent personal injury or death, NEVER service a high-voltage vehicle without completing High-Voltage Safety training. Before working on vehicle, read and obey all High-Voltage Safety and Lock-Out Tag-Out procedures and information.

WARNING! To prevent personal injury or death, wear and use approved high-voltage Personal Protective Equipment (PPE) when near a high-voltage electric vehicle. Inspect PPE before use. Do not use gloves or other PPE with expired dates, holes, cracks or damage. NEVER touch energized ORANGE high-voltage cables or high-voltage components without wearing approved high-voltage PPE.

1. Park vehicle on a dry, level surface.
2. Put drive mode selector in Park (P) or Neutral (N) and set the parking brake.
3. Turn the ignition to Key OFF position.
4. Install wheel chocks.



0000490201

Figure 1. Seat Belt Buckle Assembly

1. Seat belt anchor bolt
5. Using a T50 Torx socket, remove the seat belt anchor bolt (Figure 1, Item 1) and discard.
6. Ensure the ICP (In-Car Positioning) bar weld nut is clean and free from oil and / or dirt. If not, clean with water / alcohol mixed at 50 / 50, then dry completely.

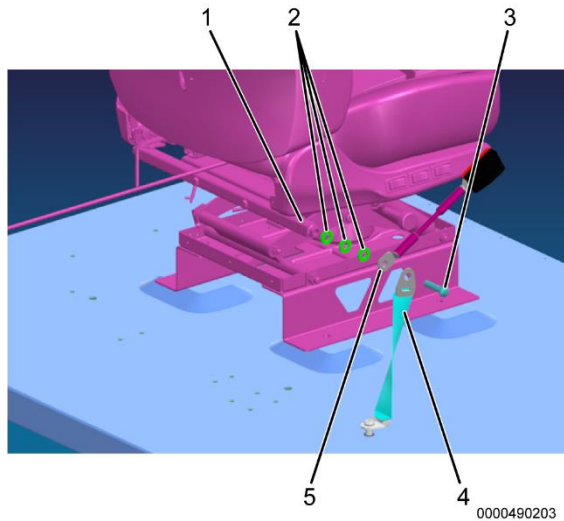
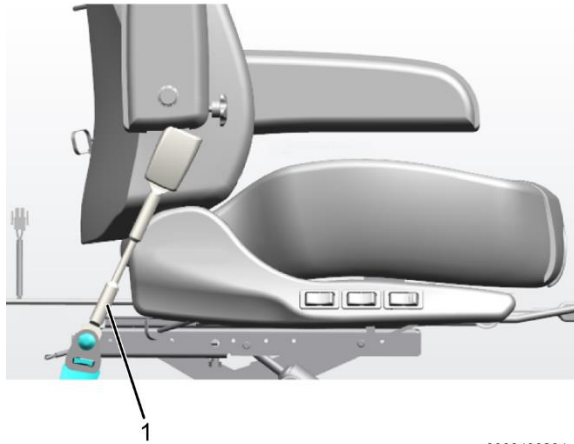


Figure 2. Seat Belt Buckle Assembly

1. ICP bar weld nut
 2. Washer (3)
 3. Seat belt anchor bolt
 4. Seat belt tether
 5. Seat belt buckle
7. Insert the new seat belt anchor bolt (Figure 2, Item 3) through the seat belt tether (Figure 2, Item 4), and then through the seat belt buckle (Figure 2, Item 5).
 8. With the seat belt anchor bolt through the buckle, install three washers (Figure 2, Item 2).
 9. Tighten the seat belt anchor bolt by hand in the ICP bar weld nut (Figure 2, Item 1) just enough to hold the buckle in place prior to tightening.

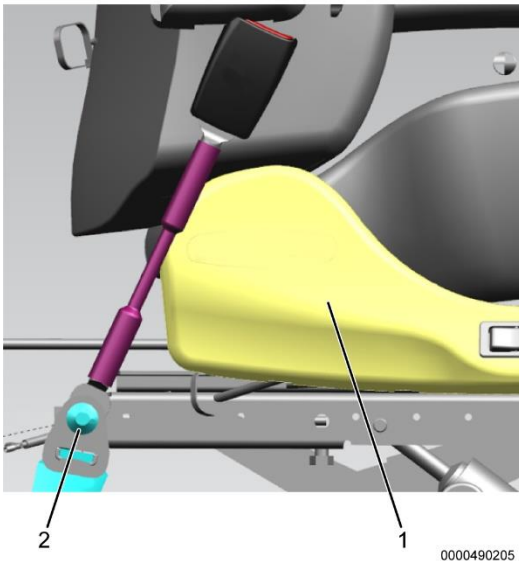


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Figure 3. Driver Seat with Right-side Armrest

1. Seat belt buckle

10. If a right-side armrest is present, rotate as shown in Figure 3 to fully upright position.



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Figure 4. Seat Belt Buckle Alignment

1. Plastic cover
2. Seat belt anchor bolt

11. Using the edge of the plastic cover (Figure 4, Item 1) as a reference, move the seat to the front-most position, ensuring to keep the buckle at a 65° alignment.

NOTE: When tightening the bolt, make sure the seat tether is on the collar of the bolt. When the bolt is torqued, the seat tether may move but the seat belt buckle must NOT move.

12. Hold the position of the seat belt buckle and, using a T50 Torx socket, tighten the seat belt anchor bolt (Figure 4, Item 2) to 29.5 lb-ft (45 N·m) + / - 1.8 lb-ft (2.5 N·m).

CAUTION! To prevent damage to property, do not tighten / untighten the seat belt anchor bolt until curing time is complete.

13. Move the seat to the rearmost position and validate the buckle does not touch the plastic side cover.

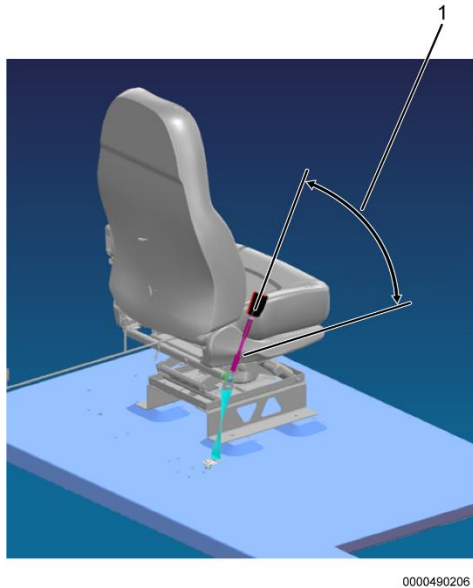


Figure 5. Proper Seatbelt Assembly
1. 65° seat belt buckle alignment

14. Refer to Figure 5 to confirm seatbelt assembly was completed properly.
15. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-25504-1	Remove and replace seat belt mounting bolt	0.4 hrs

Table 2 Labor Information

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



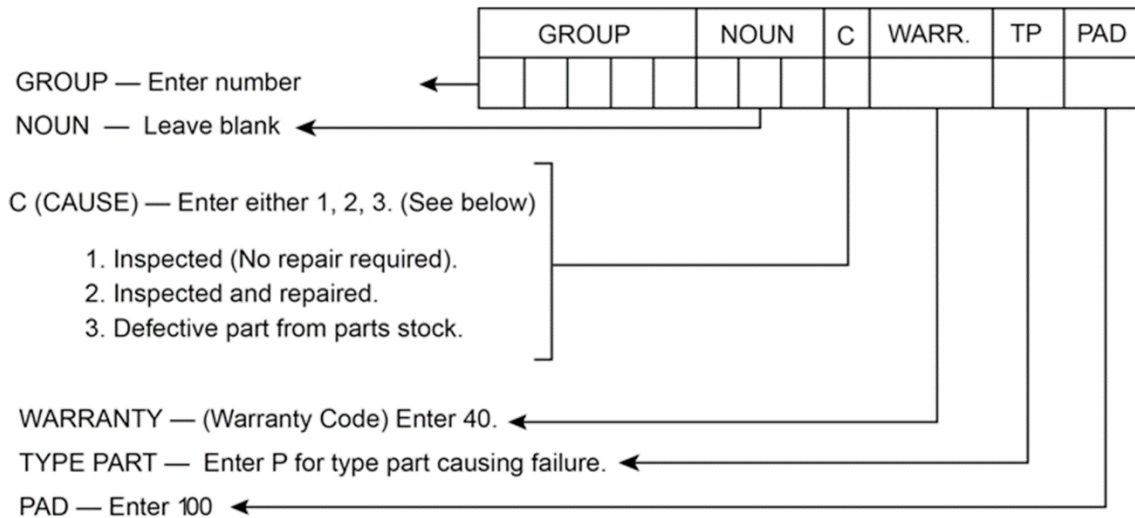
ADMINISTRATIVE / DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 25504.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.



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UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. Federal law prohibits a dealer from delivering under a sale or lease, a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification of a recall until the defect or noncompliance is remedied.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need

further assistance, please contact the Regional Service Manager at your regional office.

International Motors, LLC*
International Motors, LLC d/b/a International
Motors USA LLC in Illinois and Ohio.