



## IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 25V-265  
May 2025

Attention: Service Manager

Name

Address

City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that certain Highland Ridge model year 2025 Go Play travel trailers fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims" and the requirements of 49 CFR Part 567, "Certification."

***Reason for  
this recall***

The certification and tire information labels may have the incorrect Gross Axle Weight Rating (GAWR) and state the incorrect tire and rim size. Incorrect weight and tire size information can result in an overloaded trailer, increasing the risk of a crash.

***Recall  
Remedy***

Remove the incorrect certification and tire information labels, and attach the new correct labels. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge to the retail owner. The correct labels are enclosed in this letter.

***What we need  
you to do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

**VIN**

**Federal law requires** the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Towable Division