

## **New Safety Recall Advanced Communication – 13C**

FCA US LLC (FCA US) has announced a safety recall on certain 2023 through 2024 Model Year (GC) Alfa Romeo Tonale and 2023 through 2024 Model Year (GG) Dodge Hornet vehicles.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.** 

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

## **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a defect, which may result in the rearview image not displaying in a backing event. A rearview image that does not display reduces the driver's view of what is behind the vehicle. A blank screen will appear in place of the rearview image. If the driver does not heed the blank screen warning and fails to otherwise make sure it is safe to operate the vehicle in reverse, a vehicle crash can occur.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles have cold soldering on a voltage regulator and/or a software defect within the microprocessor which may result in the vehicle not displaying the rearview image during a backing event.

## SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the Center Display Screen assembly and/or update the software, dependent on vehicle build date. The remedy for this condition is not currently available. Dealers will be notified of the launch of this

safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC