

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Safety Recall Initial Notification

April 17, 2025

Campaign #	NHTSA ID	Description	Check Bolting of the Ground Connections
TBD	25V240	25P2195462	

Campaign Details

Total Recall Population	14	Model(s)/ Platform(s)	E-Class (214 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2024		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the bolts of certain 12V- and 48V-ground connections might not have been tightened to the specified torque. In this case, certain wiring harnesses might not be secured correctly, which could result in an increase in electrical resistance at the ground connections. Consequently, the temperature in the area of the ground connections might increase, and a risk of fire cannot be ruled out completely.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the potentially affected ground connections and perform the respective repairs, if necessary.		
Remedy	The remedy is not available at this time.		
Launch Date	Affected VINs will be flagged in VMI as "PENDING" on Thursday, April 17, 2025. The campaign will be visible on the www.NHTSA.gov website and may generate questions from customers.		
Approximate Customer Notification Date	Tuesday, June 10, 2025 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

