



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 74HC / Passenger Occupant Detection System (PODS)

This notice is for: All Dealer Personnel

Date: July 07, 2025

Issue: A manufacturing error may cause the passenger occupant detection system (PODS) to detect a malfunction and switch off the passenger airbag even though the seat may be occupied. As designed, a warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "Passenger Airbag OFF". In the event of a crash, there could be an increased risk of injury to the occupant seated in the front passenger seat if the passenger airbag is switched off/not working.

Precautions: Should a malfunction occur, vehicle occupants will be alerted by illumination of the airbag warning light, an error message displayed in the instrument cluster and by the status of the Passenger Airbag OFF indicator light. Owners with vehicle concerns are advised to contact an authorized Audi dealer to have the vehicle diagnosed

- Repair:**
- REPAIR AVAILABLE – July 08, 2025 - Replace the front passenger seat cushion/PODS parts.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information. Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2023	E-TRON GT	2,843
USA	2022	2023	RS E-TRON GT	930
CAN	2022	2023	E-TRON GT	299
CAN	2022	2023	RS E-TRON GT	95

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2025
 - Loaner/rental coverage – see campaign circular

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-