



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 916C / Rearview Camera Software

This notice is for: All Dealer Personnel

Date: May 07, 2025

Issue: Under certain circumstances, the rearview camera can fail to wake-up from stand-by mode when the parking systems are activated. This is non-compliant with regulatory requirements. A rearview camera with a delayed or deactivated image reduces the driver's view of what is behind the vehicle, increasing the risk of a crash.

Precautions: In some (but not all) cases a white warning message appears should there be a camera malfunction. Regardless of this, however, the malfunction is immediately apparent due to a missing camera image. Owners with vehicle concerns are advised to contact an authorized Audi dealer to have the vehicle diagnosed.

- Repair:**
- REPAIR AVAILABLE – May 08, 2025 - Reprogram the rearview camera control unit with a revised data set
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: No parts needed.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	Q6	96
USA	2025	2025	SQ6	2
CAN	2025	2025	Q6	19

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – May 2025
 - Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.