

Non-Compliance Recall Alert

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V25-003
Date: April 11, 2025
Valid to: N/A
Action Required? Yes No

From: Corey Martin, Senior Product Regulation Specialist
Subject: Recall RVXX2503 Hazard Switch Backlighting

Description of Defect:

Certain Volvo, New VN model vehicles could have hazard warning switch back lighting intermittently in-operative during operation (of the vehicle), not meeting the requirements of FMVSS 101 S5.3.1 (a). This impacts the backlighting of the switch and not the function of the switch.

If the hazard switch back lighting becomes in-operative in use, the driver may not be able to locate the switch in a low light condition in the cab of the truck. This could increase the risk of a crash causing injury and/or damage to property.

The remedy will be installing updated software to the VMCU (Vehicle Master Control Unit). which makes the vehicle fully compliant with FMVSS101.

Models/ Model Years Affected:

Certain 2023 thru 2026 New VN model vehicles manufactured from January 10, 2022, through March 26, 2025.

Vehicle Quantities:

6,349 (5,257 US and 1,092 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal on or before April 11, 2025.
- Owner notification letters will be released on or before June 1, 2025.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.