



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

March 31, 2025

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –
Safety Recall 25S30**
Certain 2024-2025 Model Year F150, Expedition, and Navigator Vehicles
3.5L Engine Cup Plug Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F150	2024	Dearborn	September 12, 2024 to November 4, 2024
	2025		September 23, 2024 to January 13, 2025
	2024	Kansas City	September 15, 2024 to November 6, 2024
	2025		December 13, 2024 to January 30, 2025
Navigator	2024	Kentucky Truck	September 24, 2024 to October 16, 2024
Expedition	2024		September 23, 2024 to October 24, 2024
Expedition	2025		January 14, 2025 to February 9, 2025

US population of affected vehicles: 4,155. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Affected vehicles have a 3.5L GTDI engine that may have a misaligned cup plug at the side or rear of the engine, which may result in a rapid oil leak. An oil leak in the presence of an ignition source such as hot engine or exhaust components, can increase the risk of a fire. In addition, the loss of oil can result in loss of motive power, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers in the 2nd Quarter of 2025 when it is anticipated that parts ordering information including repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail after parts ordering information including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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