



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

March 31, 2025

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –
Safety Recall 25S31**
Certain 2018-2020 Model Year Ford Expedition and Lincoln Navigator Vehicles
Front Seatbelt Retractor Date Code Inspection

**REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD
Safety Recall 24S06**
Certain 2018-2020 Model Year Ford Expedition and Lincoln Navigator Vehicles
Front Seatbelt Retractor Date Code Inspection
Dated June 20, 2024.

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Expedition	2018	Kentucky Truck	October 1, 2018 to October 16, 2018
Navigator	2018		October 1, 2018 to October 15, 2018
Expedition	2019		October 5, 2018 to October 13, 2019
Navigator	2019		October 1, 2018 to October 13, 2019
Expedition	2020		July 15, 2019 to July 31, 2020
Navigator	2020		July 15, 2019 to July 31, 2020

US population of affected vehicles: 105,250. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

On some of the affected vehicles, the driver and/or front passenger seatbelt retractor pretensioners may deploy inadvertently while the vehicle's engine is on. Inadvertent deployment of the retractor pretensioner will result in the seatbelt being locked in position and will not retract or extend, which is noticeable to the occupant. While the primary seatbelt locking functions continue to function properly, a seatbelt that does not retract or extend may result in injury in the event of a crash.

This Safety Recall expands the population of susceptible front seat belt pretensioners from the previously released recall 24S06. Vehicles serviced through 24S06 may still require action according to 25S31.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers in the 3rd Quarter 2025 when it is anticipated that parts ordering information including repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before parts ordering information including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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