



New Safety Recall Advanced Communication – 27C

FCA US LLC (FCA US) has announced a safety recall on certain 2025 Model Year (RU) Chrysler Pacifica Plug-In Hybrid Electric Vehicles (PHEV).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been produced with insufficient bolt torque on the front brake caliper bracket which may become separated from the steering knuckle. A brake caliper bracket that separates from the steering knuckle can result in reduced steering control, brake fluid leakage, and/or diminished front braking performance, which can increase the risk of injury to occupants of the vehicle in certain crashes.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the front brake caliper brackets, and replace the front brake caliper bracket bolts and torque to the proper specification. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC