



SAFETY RECALL

CAMPAIGN BULLETIN

Certification Label SR Trim (GVWR)
Voluntary Recall Campaign

Reference: PMA47
Date: April 22, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISION 1
Please discard earlier versions of this bulletin.

The announcement from April 11, 2025, has been revised to include the following:

- The remedy instructions will be published by April 25th. After release, follow NTB25-022 to install the corrected label.
- Labels will be shipped to each dealer and are expected to arrive before the end of April. Distribution will be based on dealer inventory status as of the week of April 14th.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2025 Kicks SR Trim (P16)	5,881	3,484	April 12, 2025	YES

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2025 Nissan Kicks SR trim vehicles identified in Service Comm and DBS National Service History.

For affected vehicles, the Certification Label might display incorrect values for Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and/or tire/wheel specifications. This discrepancy could result in noncompliance with US regulation CFR 49 Part 567.4.

The remedy instruction will be published no later than April 25th. Before the end of April, via UPS, dealers will receive a VIN list and corrected certification labels for each vehicle in dealer inventory.

Owners of potentially affected retailed vehicles will receive corrected certification labels in May 2025, along with instructions on how to install the new label. Alternatively, owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed.

******* What Dealers Should Do*******

- Verify if vehicles are affected by this voluntary safety recall using Service Comm or DBS National Service History – Open Campaigns I.D. **PMA47**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information

- **Some vehicles may still be in transit. Please continue to check newly arriving inventory for applicability.**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been remedied.
 3. Dealers will receive one (1) VIN specific certification label for each affected vehicle in dealer inventory via UPS. Labels will be sent to the **Service Manager's attention**. If replacement labels are needed, please send your request to: **nnafqasupport@nissan-usa.com** along with your dealer's name, address, VIN, contact name and phone number, and a clear picture of the current certification label.
 - Labels will be mailed to dealers starting at the end of the week of April 21, 2025.
 4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.
 5. If dealers receive certification labels for vehicles no longer in their inventory, use the provided prepaid envelope to return the labels and laminate pieces to Nissan.
 6. Owners of potentially affected retailed vehicles will receive corrected certification labels in May 2025, along with instructions on how to install the new label. Alternatively, owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed.

****** Release Schedule ******

Parts	<ul style="list-style-type: none"> • Nissan will proactively ship corrected Certification (GVWR) Labels and laminate for each vehicle in dealer inventory subject to stop sale along with a list of subject VINs. • Labels will be shipped to each dealer and are expected to arrive before the end of April, via UPS to the Service Manager's attention. • Additional replacement labels can be obtained by following the instructions above.
Repair	<ul style="list-style-type: none"> • NTB25-022
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in May 2025 , via U.S. Mail.

****** Claims Information ******

If the owner of a potentially affected vehicle visits the dealer and requests the service department to install their label, please use **NTB25-022** to complete the remedy.

NOTE: Retailed vehicles will not display in Service Comm or DBS National Service History.

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PMA47	Install Corrected Certification Label	PMA470	0.2

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. On affected vehicles, the Certification Label might display incorrect values for Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and/or tire/wheel specifications. This discrepancy could result in noncompliance with US regulation CFR 49 Part 567.4.

Q. What is the possible effect of the condition?

A. If this condition occurs, customers could be misinformed in regard to the loading capability of their vehicle. This may not comply with US regulation CFR 49 Part 567.4.

Q. What will be the corrective action for this voluntary non-compliance recall campaign?

A. Owners of potentially affected retailed vehicles will receive corrected certification labels along with instructions on how to install the new label. Alternatively, owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed.

Q. How long will the corrective action take?

A. Owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed. This service, which is conducted at no charge to you for parts and labor, could take up to half (0.5) an hour to complete. However, your Nissan dealer may require your vehicle for

a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in May 2025, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. Owners of potentially affected retailed vehicles will receive corrected certification labels starting in May 2025, along with instructions on how to install the new one. Alternatively, owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed.

Q. Is there anything owners can do to mitigate this condition?

A. The correct vehicle loading weight information and tire/wheel values are displayed on the Tire Placard label, which is located next to the Certification Label.

Q. Are parts readily available?

A. Yes.

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, owners of potentially affected retailed vehicles will receive corrected certification labels in May 2025, along with instructions on how to install the new label. Alternatively, owners can take the corrected certification label to any Nissan dealer of their choice to have the remedy completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2025 Nissan Kicks vehicles manufactured from June 24, 2024 to January 10, 2025.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes, it affects the 2025 Nissan Kicks S and SV trim vehicles under campaign ID PD136.

Revision History:

Date	Announcement	Purpose
April 11, 2025	Original Document	New campaign announcement
April 22, 2025	REVISION 1	Remedy now available