



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

March 14, 2025

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD -
Advance Notice - Safety Recall 25S19**

Certain 2024-2025 Model Year Aviator, Bronco, Explorer, F-150, Mustang, and
Ranger Vehicles
Transmission Main Control Valve Body Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Aviator	2025	Chicago	December 4, 2024 through December 20, 2024
Bronco	2024	Michigan	November 27, 2024 through December 21, 2024
Bronco	2025	Michigan	February 4, 2025 through February 4, 2025
Explorer	2025	Chicago	November 25, 2024 through January 30, 2025
F-150	2024	Kansas	November 22, 2024 through December 8, 2024
F-150	2025	Dearborn	December 2, 2024 through January 31, 2025
F-150	2025	Kansas	December 11, 2024 through January 31, 2025
Mustang	2025	Flat Rock	December 19, 2024 through February 3, 2025
Ranger	2025	Michigan	November 15, 2024 through December 15, 2024

US population of affected vehicles: 269. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

On all of the affected vehicles, some inner dimensions of the transmission main valve body do not meet the engineering print specifications, and the driver may experience no reverse motion when the gear selector is placed in reverse. The vehicle may move forward while the gear selector is placed in the reverse or neutral position. The Malfunction Indicator Light (MIL) and Wrench light will illuminate when this malfunction occurs. Unexpected vehicle motion can increase the risk of a crash

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers when it is anticipated that parts ordering information, including repair instructions, will be available to support this safety recall. The remedy is anticipated to be available in the second quarter of 2025.**

For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before **parts ordering information**, including repair instructions, have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law, effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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