



SAFETY RECALL

CAMPAIGN BULLETIN

Driver Seat Track Inspection Voluntary Safety Recall Campaign

Reference: **PMA45**
Date: **March 6, 2025**

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2025 Sentra (B18)	199	173	March 6, 2025	YES

******* Campaign Summary *******

Nissan will notify the National Highway Traffic Safety Administration (NHTSA) that it is issuing a Voluntary Safety Recall Campaign on certain model year 2025 Nissan Sentra vehicles identified in Service Comm and DBS National Service History.

On affected vehicles, potential improper weld penetration between the lower seat frame and bracket may result in excessive free play movement of the driver's seat and may not meet the requirements of FMVSS 207 S4.2.1 "Seat Adjustment", FMVSS 207 S4.3.2 "Performance of Restraining Device", and FMVSS 210 S5.1 "Seats with Type 1 or Type 2 Seat Belt Assemblies".

The Nissan dealer will inspect the driver seat track and, if necessary, replace the lower seat frame assembly.

******* What Dealers Should Do*******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service history – Open Campaign I.D. **PMA45**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should use **NTB25-017** to remedy any vehicles subject to this campaign.
4. Once repaired, dealers should submit the claim using the claims coding provided, and release the vehicle.

**** Release Schedule ****

Parts	Dealers will scan the seat frame QR code for suspect serial numbers per NTB25-017 . If the serial number falls within the potentially affected range, email FQA with the details. FQA will then provide the procedure to replace the lower seat frame assembly.
Special Tools	<ul style="list-style-type: none">• Quick Scan Tool – J-52352 (NI-52352)
Repair	<ul style="list-style-type: none">• NTB25-017
Owner Notification	Nissan will notify the owners of potentially affected vehicles beginning May 2025 .

**** Dealer Responsibility ****

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. On affected vehicles, potential improper weld penetration between the lower seat frame and bracket may result in excessive free play movement of the driver's seat and may not meet the requirements of FMVSS 207 S4.2.1 "Seat Adjustment", FMVSS 207 S4.3.2 "Performance of Restraining Device", and FMVSS 210 S5.1 "Seats with Type 1 or Type 2 Seat Belt Assemblies".

Q. What is the possible effect of the condition?

A. As a result of this potential issue, the driver's seat may not be fully secured to the seat frame potentially increasing the risk of injury to the occupant in the event of a crash.

Q. What will be the corrective action for this voluntary recall campaign?

A. The Nissan dealer will inspect the driver seat track and, if necessary, replace the lower seat frame assembly.

Q. How long will the corrective action take?

A. This service, which is conducted at no charge to you for parts and labor, could take up to one and a half (1.5) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to affected owners in **May 2025**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles remedied as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-777-9999, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. Are parts readily available?

A. Yes.

Q. Is there any charge for this service?

A. No. The remedy will be performed for the customer free of charge.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2025 Nissan Sentra vehicles built from February 9, 2025 to February 12, 2025.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
March 6, 2025	Original Document	New campaign announcement