

**Amy Thomas**

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**From:** James Bond  
**Sent:** Monday, March 24, 2025 12:19 PM  
**To:** Amy Thomas  
**Subject:** FW: Keystone RV Giggy Box Wiring Recall 25-463

Amy this has been sent/released.



**JAMES BOND**

CATALOG MARKETING EDITOR | CUSTOMER SERVICE

2425 Davis Drive | P.O. Box 2000 | Goshen, IN | 46527-2000

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**From:** news@mail.keystonerv.com <news@mail.keystonerv.com>  
**Sent:** Monday, March 24, 2025 12:13 PM  
**To:** [REDACTED]  
**Subject:** Keystone RV Giggy Box Wiring Recall 25-463

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**KEYSTONE**  
RV COMPANY

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: **25V-151**  
CAN: **2025-122**

Safety Advisory: 25-463  
March 24, 2025

**Keystone RV Company**  
**SAFETY ADVISORY 25-463**

Dear Colorado, Kodiak and Sunset Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025 Kodiak, Colorado, Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall:***

It has been decided that the vehicles in the recall population have been wired incorrectly at the 7-way cord and 12 Volt Distribution Box. Under certain conditions

during travel, the charge line may not be properly protected leading to an increased risk of fire. The vehicles included in the recall are:

**2025 Kodiak**

**Serial Number Range: SJ970554 - SJ970753**

**2025 Colorado 260RBC, 270BHC, 280BHC**

**Serial Number Range: SJ950521 - SJ950623**

**2025 Sunset**

**Serial Number Range: SJ350216 - SJ350382**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-463.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 25-463](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**Keystone RV Company**

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada

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**KEYSTONE**  
RV COMPANY

**CAMP BETTER**



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