

**ATTENTION:** Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

## Safety Recall Initial Notification

March 14, 2025

Campaign #	NHTSA ID	Description	
2025030004	25V150	24P2195458	Replace Rim Inserts

### Campaign Details

Total Recall Population	4	<b>Model(s)/ Platform(s)</b>	EQE SUV (294 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2023		
<b>Issue</b>	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the rim inserts might detach from the rims while driving. Rim insert detachment can create a hazard for other road users, increasing the risk of a crash or injury.		
<b>What We're Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the rim inserts on the affected vehicles and replace them, if necessary.		
<b>Remedy</b>	The remedy part(s) is not available at this time.		
<b>Pending Date</b>	Affected VINs will be flagged in VMI as "PENDING" on Friday, March 14, 2025. The campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers.		
<b>Approximate Customer Notification Date</b>	Tuesday, May 06, 2025 Final customer letter can be found at <a href="http://MBUSA.com/recall">MBUSA.com/recall</a> or <a href="http://NHTSA.gov">NHTSA.gov</a> at the time of mailing.		

**Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN," and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

**Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

