

**IMPORTANT RECALL CAMPAIGN INFORMATION**  
**DELIVERY STOP NOTICE**  
**Please see the attached documents**

Safety recall campaign number: IARCM004189

**Door button mechanism replacement**

Recipients: Dealer Principal - General Manager - Sales Managers - Service Manager -  
Parts Manager - Service Consultant - Warranty Administrator - Technicians

Dated: 3/08/2025



## Background

INEOS has identified a safety related defect relating to door button mechanisms affecting vehicles covered by this notice. In a proportion of affected vehicles, the door button mechanism may have been assembled without a sufficient application of grease. This may allow the exterior door buttons to remain in the depressed position and prevent the door from fully latching.

If the door does not latch, it may open while the vehicle is in motion, increasing the risk of injury to passengers inside the vehicle.

## Vehicles Affected

Vehicles within dealer inventory within the following group:

- INEOS Grenadier Station Wagon MY24
- VIN range: SC6GM1CA0PF004877- SC6GM1CA5RF018955

Affected vehicles will be notified to dealers by way of VIN lists applicable to the relevant dealer.

## Stop Delivery Notification

It is a violation of federal law for any new motor vehicle covered by this notification to be sold, leased or delivered until the recall repair set out in this document has been performed. This means that dealers may not legally deliver new motor vehicles to customers until they are remedied and cannot use or sell as replacement parts, the components which are subject to this recall. Substantial civil penalties may apply to violations of the federal law.

Please follow any special instructions that we provide to you for the return or disposition of recalled parts and components.

## Next Steps/Notes

Customers may continue to drive cars, and demonstrator vehicles may continue to be used, provided that care is taken to:

- observe that door buttons have not stuck when pressed,
- ensure that all doors have been fully closed and latched,
- check on the vehicle head unit that there are no indications or warning signs that one or more doors may not be fully closed;
- obey all audible and visual warnings if a door is not fully shut.

INEOS will separately provide detailed work instructions to all dealers as soon as possible.

INEOS will notify customers with affected vehicles of the recall by letter and other means.

