



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 25V-145
March 2025

Name
Address
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain Model Year 2024 Entegra Condor, Jayco Granite Ridge, 2025 Jayco Alante SE, Redhawk SE, and Entegra Odyssey SE motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR more than 4,536 kilograms (10,000 pounds)".

***Reason for
this recall***

The weight information listed on the Occupant and Cargo Carrying Capacity (OCCC) label may be incorrect and allow the vehicle to be overloaded. An overloaded vehicle increases the risk of a crash.

***Recall
Remedy***

Remove the incorrect Occupant and Cargo Carrying Capacity (OCCC) label and attach the new correct label. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge to the retail owner.

***What we need
you to do***

Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership. The correct labels are enclosed with this letter.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division