



950 Interstate Hwy 30 E
Mt Pleasant, TX 75455-7711
Phone 903-575-0300 OPT 0
recall@bigtextrailers.com

IMPORTANT SAFETY RECALL 25V-136

DATE: March 28, 2025

TO: Big Tex Trailers Dealers

SUBJECT: Safety Recall Campaign – 25V-136

INVOLVING: 2025 Big Tex Trailer Manufacturing, LLC's Models
14RB, 14RD, 16RB, 16RD

Big Tex Trailer Manufacturing, LLC ("Big Tex Trailer") has identified a safety-related defect in certain 2025 Big Tex Trailers, specifically models 14RB, 14RD, 16RB and 16RD. The issue involves undersized winch mounting hardware, which may cause the winch to detach from the mount. A detached winch can result in falling cargo, creating a road hazard and increasing the risk of a crash or injury.

Owners will be notified by mail about the recall and will be instructed to contact the selling dealer or Big Tex Trailer Manufacturing, LLC, to schedule the required inspection and replacement. There is no cost to owners for this recall. **Dealer should immediately notify Big Tex Trailer of the name and address of each person or entity to whom the Dealer has sold or delivered one of the affected trailers.**

Important: Some of the involved trailers may still be in your inventory. **Enclosed as Attachment 1 is a listing of the affected trailers identified by VIN that our records indicate were shipped to you for which we have not yet received a warranty registration.** For any of these trailers no longer in your inventory, please verify purchaser information for each trailer and provide that information to Big Tex Trailer Manufacturing, LLC as soon as possible. The requested information should be directed to Big Tex Trailer Manufacturing, LLC, ATTN: Warranty, 950 Interstate 30 East, Mt. Pleasant, Texas 75455, or via email to recall@bigtextrailers.com. Federal law requires you to complete the recall service on those trailers still in your inventory before retail delivery. You are being provided with detailed work instructions. These work instructions provide valuable information about this issue and the remedy.

Please be reminded that it is a violation of Federal law for you to sell or lease any of the affected trailers covered by this notification until this recall has been performed on the affected trailer. Substantial civil penalties apply to violations of this law.

If you have questions concerning this recall, please contact the Big Tex Warranty Team at recall@bigtextrailers.com or call 903-575-0300 OPT. 0

Your immediate assistance with this important effort is appreciated.

Big Tex Trailer Manufacturing, LLC

Encl: Attachment 1 - List of Affected Trailers Shipped to you
Dealer Work Instructions