

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	From: Anthony Washington, Senior Manager, Regulations and Certifications
<b>Re: Pending Recall Campaign Notification</b> <b>Model: Sprinter</b> <b>Model Year: 2024</b> <b>Inspect Parking Brake Bracket</b>	Date: March 2025



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



<b>Campaign No.:</b>	<b>Campaign Desc.:</b>	<b>NHTSA ID:</b>	<b>Inspect Parking Brake Bracket</b>
<b>2025030001</b>	<b>PDGHALHAN</b>	<b>25V135</b>	
<p>This is to notify you of an <b>Initial Recall Campaign</b> to inspect the parking brake bracket on approximately <b>88</b> MY2024 Sprinter Vans. The recall campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "<b>PENDING</b>" in VMI and cannot be sold until remedied.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG , the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vehicles, spot welds that attach the parking brake cable bracket to the underbody frame might not meet current production specifications. In this case, the bracket may loosen over time and result in a reduced brake hold force when the parking brake is engaged, which might increase the risk of a crash. Subsequently, the performance requirements of FMVSS 105 S5.2 might not be met.</p>		
<b>What We're Doing</b>	<p>MBUSA is conducting a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz Sprinter dealer will inspect the parking brake bracket on the affected vehicles and rework it, if necessary.</p>		
<b>Parts</b>	<p><b>Parts are not yet available.</b></p>		
<b>Vehicles Affected</b>			
<b>Model Year(s)</b>	2024		
<b>Vehicle Model</b>	Sprinter		
<b>Vehicle Populations</b>			
<b>Population</b>	<b>88</b>		
<b>Dealer Inventory</b>	<b>48</b>		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	An owner notification letter to be mailed in mid-April 2025.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>			

