

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers**Recall Initial Notification**

March 7, 2025

Campaign # NHTSA ID Description**2025030003****25V129****25P2195456****Update High-Voltage Starter
Alternator Software****Campaign Details**

Total Recall Population	2,943	Model(s)/ Platform(s)	AMG GT Coupe, AMG GT 4-Door Coupe, AMG S-Class, AMG SL, AMG GLC/Coupe (192, 290, 223, 232, 254)
Vehicles in Dealer Inventory	1,095		
Model Year(s)	2023-2025		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the control unit for the high-voltage starter alternator might experience sporadic processor overload. As a result, the monitoring function in the high-voltage starter alternator system might erroneously detect a component fault. In this case, the function of the high-voltage starter alternator could deactivate. This could lead to an unexpected loss of propulsion, which could increase the risk of crash.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will update the software for the high-voltage starter alternator control unit.		
Remedy	The remedy software is not available at this time.		
Pending Date	Affected VINs will be flagged in VMI as "PENDING" on Friday, March 07, 2025.		
Approximate Customer Notification Date	Tuesday, April 29, 2025 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

