



# VOLKSWAGEN DEALER COMMUNICATION

## Advance Notice – Safety Recall 93CJ / Onboard Charger with Integrated DC/DC-Converter

**This notice is for:** All Dealer Personnel

**Date:** March 05, 2025

**Issue:** In the affected vehicles, condensation may form within the Onboard Charger with Integrated DC/DC-Converter (OCD), causing electromigration on the printed circuit board (PCB) due to insufficient protective coating of the complete area. The OCD may fail and not charge the 12V battery. This can cause vehicle non-start conditions, and if the vehicle is driven until the 12V battery is depleted, the vehicle may lose motive power and other electronically controlled or assisted functions, increasing the risk of a crash.

**Precautions:** Upon fault detection in the 12V battery, and prior to the loss of motive power, the vehicle will provide several, major warnings to the driver, and the vehicle will experience reduced driving functions. These warnings include:

1. Various Malfunction Indicator Lights (MILs) illuminating in the instrument cluster
2. Audible chimes
3. Warning messages displayed in the instrument cluster
4. Noticeable reduction in certain electrical vehicle functions

Customers experiencing vehicle concerns are advised to contact their authorized Volkswagen dealer without delay for an to have the vehicle diagnosed.

As a reminder, the vehicle owner’s manual appointment contains important information regarding the vehicle’s warning lights and messages. We encourage owners and anyone who drives the vehicle to review the owner’s manual to become familiar with the types of vehicle indicators, warnings and messaging they may see.

- Repair:**
- REPAIR NOT YET AVAILABLE
  - Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.
  - Dealers and owners will be notified in writing once the remedy is available.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2024	ID.4 USA	5,838
CAN	2024	2024	ID.4 USA	9,613

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:** **IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.

this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**