



SAFETY RECALL # 25V-119

To: All Grand Design RV Dealers

April 11, 2025

Grand Design RV has determined that a safety defect exists in certain **2025 Serenova Travel Trailers**.

The defect involves model year 2025 Grand Design Serenova Travel Trailers manufactured between **September 25, 2024 and January 29, 2025**.

The **VIN range** of affected units is:

- **573TL2014S1221714 to 573TL191XS1222244 (non-sequential)**

Recalled products have over torqued castle nut(s) on the axle spindle(s).

Owners of affected vehicles will be notified of this recall by mail from Grand Design RV. Dealers will also be notified of the recall action (by mail & electronically). A copy of the owner notification letter with **Dealer Prep and Claim Procedure**, will be posted on the Grand Design dealer portal under **Recalls**. Attached to this dealer letter, is a list of your retail sold and stock units affected by this recall.

Vehicles affected by this recall will need to have all wheel hubs pulled and inspected by dealer, to determine if the defect exists. Dealers will need to follow the supplier provided guidelines, to inspect and identify if/what option is necessary for repairing.

LABOR ALLOWANCE IS BASED BY VIN AND PHYSICAL INSPECTION FINDINGS, AT TIME OF DEALER SERVICE APPT.

- **INSPECTION** - MINIMUM REQUIREMENT/APPLICABLE TO ALL UNITS INVOLVED WITH THIS RECALL
 - .75 PER AXLE
- **REPAIR OPTION 1** - NO SIGNS OF DAMAGE (REPACK ONLY)
 - ADDITIONAL .25 PER WHEEL

If inspection reveals damage is present (AKA: inspection failed), dealer will need to assess which situation best represents their findings and proceed accordingly to rectify**

See **Dealer Prep and Claim Procedure for further information/requirements for claim processing

- **REPAIR OPTION 2** - HUB AND BEARING
 - ADDITIONAL .75 PER WHEEL
- **REPAIR OPTION 3** - HUB, BEARING, AND SPINDLE

- ADDITIONAL 1.0 PER WHEEL
- **REPAIR OPTION 4** - HUB, BEARING, SPINDLE, AND BACKING PLATE (DRIVER SIDE/OFF DOOR SIDE)
 - ADDITIONAL 1.0 PER WHEEL
- **REPAIR OPTION 4** - HUB, BEARING, SPINDLE, AND BACKING PLATE (PASSENGER SIDE/DOOR SIDE)
 - ADDITIONAL 1.0 PER WHEEL

Dealer inspection time and replacement part(s) (if required) will be completed by dealer, free of charge.

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Grand Design Technical Support at 574-825-6264 or 888-825-2820 and select the phone prompt for “Recall”.

Respectfully,

GRAND DESIGN RV, LLC