

IMPORTANT SAFETY INFORMATION

2024 Z e-1 ABS & Ninja® e-1 ABS MOTOR DRIVE BATTERY PACK INSPECTION

Dear Kawasaki Motorcycle Owner:

What is the reason for this notice?

Kawasaki is investigating a battery terminal connection issue on 2024 Z e-1 ABS and Ninja e-1 ABS models that may cause the motor drive to stall. Our records indicate that you have purchased one of these units.

DO NOT RIDE YOUR 2024 Z e-1 ABS or Ninja e-1 ABS UNTIL AN AUTHORIZED REPAIR HAS BEEN COMPLETED

What Kawasaki and your dealer will do:

Kawasaki expects to issue repair information in mid-March. When the repair is ready, Kawasaki will send you another letter instructing you to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

If you have questions:

If you have questions, please contact Kawasaki's Customer Care Department at (866) 802-9381 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number (VIN) ready when calling.

If you received this notice in error:

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on "OWNER CENTER => KAWASAKI SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.