



IMPORTANT SAFETY RECALL

Safety Recall Notice FSB 02-25-A/NHTSA Recall 25V-117

{Dealer Name}
{Address}
{City}, {State} {ZIP}

March 25, 2025

Dear Cushman Dealer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Textron Specialized Vehicles Inc. has decided that a defect which relates to motor vehicle safety exists in certain model-year 2025 Cushman LSV vehicles.

These vehicles were not originally built with reflectors that meet the industry's voluntary safety standard, known as the SAE J2358 standard, for street-legal low-speed vehicles. As a result, the vehicles might not be sufficiently visible in low-light situations, increasing the risk of a crash. **Do not sell these vehicles until they are serviced as detailed in the enclosed service bulletin. Severe personal injury may result in the event of a crash.**

The approved service kit to remedy this issue can be ordered using the information in the enclosed bulletin. Authorized dealers and service centers will be compensated for the parts and labor required to correct this issue upon filing a warranty claim.

Note that Textron Specialized Vehicles Inc. will notify end-use owners by mail with instructions to contact an authorized Cushman dealer or service center for repair. Customers will be instructed to stop using affected units until the authorized service is performed to correct the issue.

If you have leased this vehicle to another party, you must send the lessee a copy of this notice, and any subsequent notices, within 10 working days after the day on which the notice was received.

If you have any questions or concerns, please contact your Cushman Customer Care Team by calling 888.438.3946, then by pressing 2, then 1 and asking for information about FSB 02-25-A.

We apologize for any inconvenience caused by this matter, and thank you for being a loyal CUSHMAN dealer.

Sincerely,

A handwritten signature in black ink that reads 'Jeff Miller'.

Jeff Miller
Director, Warranty & Customer Care

Textron Specialized Vehicles Inc.
1451 Marvin Griffin Road
Augusta, Georgia 30906
888.438.3946