



February 24, 2025

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign regarding the rear gear drive unit (GDU) on certain 2025 MY EV9 vehicles equipped with dual-motor e-AWD (All Wheel Drive), manufactured from October 11, 2024 through December 19, 2024 at a Kia assembly plant in the U.S.

The subject vehicles are equipped with a front and rear gear drive unit (GDU), each containing a drive motor that powers its respective axle. Due to a supplier welding error, the motor shaft inside the rear GDU may become damaged, resulting in reduced acceleration and drive power. Loss of drive power increases the risk of a crash. Vehicle owners may experience abnormal driveline noise and illumination of the "Check AWD/4WD" warning message.

All owners of the subject vehicles will be notified by first-class mail with instructions to bring their vehicles to a Kia dealer. Dealers will replace the rear GDU with a new one. This recall will be performed free of charge at no cost to the customer.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing notices to the affected vehicle owners beginning on **March 7, 2025**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures