

# IMPORTANT SAFETY RECALL



**FOREST RIVER**

DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
Po Box 30  
MIDDLEBURY, INDIANA 46540-9218

**NHTSA RECALL: 25V113**

**FR ID: 05-1896**

**SERVICE CAMPAIGN: B000064**

<<DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

March 2025

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section-*

Forest River Bus has decided that a safety defect exists in certain 2024 Starcraft Allstar Transit Buses. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN(s) are referenced in the attached document(s).

The designated Date range of production is April 9, 2024, through August 7, 2024.

### **WHAT IS THE DEFECT?**

The egress handle(s) may not be visible to an operator standing in the aisleway. The handle is assessable and operatable.

### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose a delay in exiting the vehicle increasing the risk of personal injury to a passenger and/or operator.

### **SERVICE PROCEDURE:**

The remedy is included with this notification.

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
25V113	RC-047-00-01-004338	PERFORM REMEDY	1.5 HRS

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

The Recall shall be considered the utmost priority to remedy the 2024 Starcraft Allstar Transit Bus in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2024 Starcraft Allstar Transit Bus listed under this Recall.

If your dealership has already performed the remedy to 2024 Starcraft Allstar Transit Bus, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2024 Starcraft Allstar Transit Bus in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

**Notice:**

# **IMPORTANT SAFETY RECALL**

In no manner shall a Forest River Bus Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River Bus dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Bus LLC  
Office of Corporate Compliance