

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 25V111
FOREST RIVER ID: 51-1895
SERVICE CAMPAIGN: 001186

<<DEALERTNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

March 2025

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

This notice is sent to you in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that certain 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles fail to conform to *Federal Motor Vehicle Safety Standard (FMVSS) 110 Wheel and Rim Selection, 120 Wheel and Rim Selection – other than passenger cars, and 567 Certification*.

Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN(s) referenced in the attached document(s).

The designated Date range of production is:

Coachmen Catalina: September 7, 2016, through January 15, 2025

Aurora: January 21, 2020, through February 11, 2025

WHAT IS THE NONCOMPLIANCE?

The Gross Vehicle Weight Rating "GVWR" printed on the FED Tag may exceed the safety chain rating.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

A vehicle may be inadvertently overloaded. This condition may lead to property damage or a crash.

SERVICE PROCEDURE:

The remedy instructions are below, and the replacement Federal Placard(s) are included with this notification.

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

DEALER REPAIR CODES: Dealer Connect

Prior Authorization is required

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
25V111	RC-002-01-00-004688	REPLACE FEDERAL PLACARD	.10 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4995

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The Recall shall be considered the utmost priority to remedy the 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles listed under this Recall.

If your dealership has already performed the remedy to 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2017-2020, 2024-2025 Coachmen Catalina and 2020-2021 and 2023-2025 Aurora and 2025 Puma Travel Trailer Recreational Vehicles in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance