

[REDACTED]

[REDACTED]

[REDACTED]



[REDACTED]

[REDACTED] mail.keystonerv.com <news@mail.keystonerv.com>

Sent: Thursday, March 6, 2025 8:17 AM

[REDACTED]

Subject: Keystone RV Exit Sticker Safety Advisory Campaign 25-462

WARNING - Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.



KEYSTONE
RV COMPANY

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 25V-110
CAN: 2025-097

Safety Advisory: 25-462
March 3, 2025

**Keystone RV Company
SAFETY ADVISORY 25-462**

Dear Keystone Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024-2025 Outback Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall:

It has been decided that the vehicles in the recall population may have been manufactured with a side window that is identified with an exit sticker. The side

window exit handles may be blocked by the valance. These units have an exit window in the rear therefore the side window does not need to be an exit window.

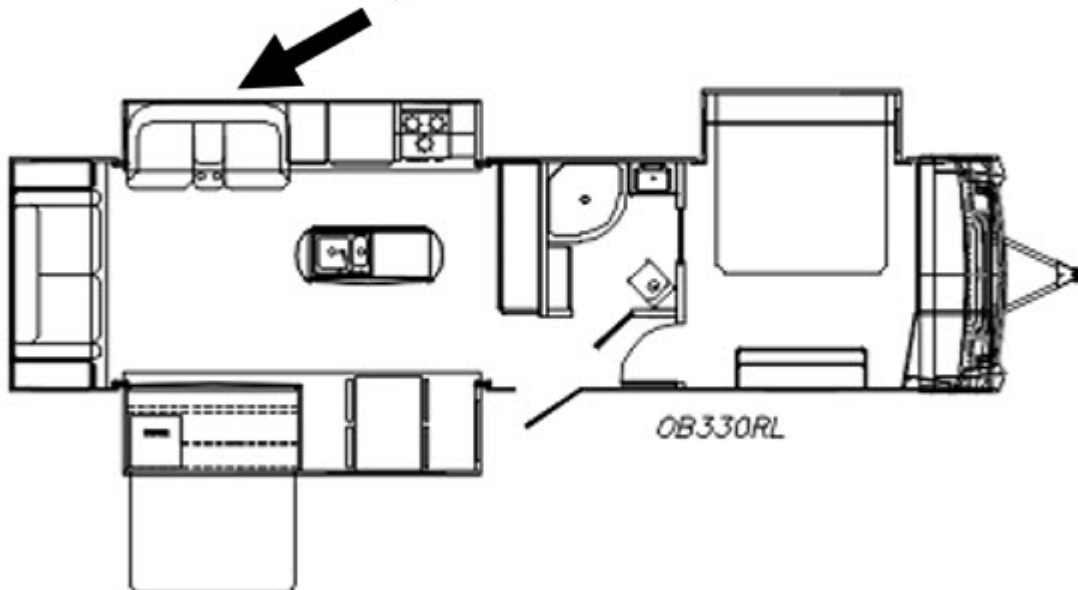
If an emergency situation arises and the occupants of the vehicle attempt to use the side window as an emergency exit point, they will not be able to exit as the valance blocks the handle for the emergency egress point resulting in an increased risk of personal injury. The remedy is to remove the emergency exit sticker from the side window. The vehicles included in the recall are:

2024-2025 Outback 330RL, Serial Number Range:

2024 RA450396 - RA450834

2025 SA450027 - SA450386:

Off-door-side, window behind theater seat



Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 25-462.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. The operation code to claim this recall is 7146242A for .3 hour. A photo showing the sticker is removed on the affected window or showing the emergency egress window is not blocked by the valance is required for the claim.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

Keystone RV Company

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada



Copyright © 2022 Keystone RV Company, All rights reserved.
Keystone RV | 2642 Hackberry Drive, PO Box 2000, Goshen, IN 46527-2000.

[Unsubscribe](#)