

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 25V-xxx: Rear Door Locks
Date: Wednesday, February 19, 2025 2:47:37 PM

Publish Date: February 19, 2025
From: Technical Service
Expiration Date: March 5, 2025

DCSnet Message
Urgent



Subject: **BMW Recall 25V-xxx: Rear Door Locks**

BMW AG has issued a Delivery Stop (effective February 13, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between August 11, 2021, and August 27, 2024.

As of February 19, 2025, this Delivery Stop has been upgraded to a Non-Compliance Recall.

The rear seat side door lock and latch systems may not meet a Federal requirement. Specifically, instead of two actions to unlock and unlatch the door, only one action may be needed.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

[B510625_Rev01\[1739994291430\].pdf](#)
 [B510625_Recall Notice\[1739994291430\].pdf](#)
 [B510625_25V-xyz-DoorLocks-FAQ-\(19Feb2025\)\[1739994291430\].pdf](#)
[B510625_Rev01\[1739994291430\].pdf](#)
[B510625_Recall Notice\[1739994291430\].pdf](#)
[B510625_25V-xyz-DoorLocks-FAQ-\(19Feb2025\)\[1739994291430\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All



SIB 51 06 25

2025-02-19

RECALL 25V-XXX: REAR DOOR LOCKS

This Service Information Bulletin (Revision 1) replaces SI B51 06 25 **dated February 2025**.

What's New:

- Title Changed
- This Delivery Stop has been upgraded to a non-compliance Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	August 11, 2021 – August 27, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of February 14, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective February 13, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between August 11, 2021, and August 27, 2024.

As of February 19, 2025, this Delivery Stop has been upgraded to a Non-Compliance Recall.

The rear seat side door lock and latch systems may not meet a Federal requirement. Specifically, instead of two actions to unlock and unlatch the door, only one action may be needed.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B510625_Recall Notice.pdf](#)

[picture_as_pdf B510625_25V-xyz-DoorLocks-FAQ-\(19Feb2025\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-xxx: Rear Door Locks – B51 06 25

BMW AG has issued a Delivery Stop (effective February 13, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between August 11, 2021, and August 27, 2024.

As of February 19, 2025, this Delivery Stop has been upgraded to a Non-Compliance Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
25V-xyz
Rear Seat Side Door
(Lock and Latch System)
Model Year 2022-2024
BMW X3 SAV
Issue Date: 02/19/2025

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

Certain Model Year 2022-2024 BMW X3 SAV models, in the US are potentially affected.

Q2. What is the specific issue?

The rear seat side door lock and latch systems may not meet a Federal requirement. Specifically, instead of two actions to unlock and unlatch the door, only one action may be needed.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Other models were manufactured with a system that meets the Federal requirement.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Non-Compliance Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Non-Compliance Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Non-Compliance Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the rear seat side door lock and latch systems replaced for free which should take a few hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall.