



February 24, 2025

Resolved Recall 026G Instrument Cluster (CLU) Software Update Issues For: G80, GV80, GV70, & GV70 EV

Genesis Motor America (GMA) has noted some retailers were having issues completing Events 1196, 1197, and 1218. The issues have now been resolved, however there may be additional steps needed for these resolutions to take effect.

- 1) Completely close Genesis Smart and STUI applications and restart the applications with internet connectivity.
- 2) If the events are not displaying for an applicable vehicle, please try deleting the “event.lst” file at the following location
Internal Storage > nvci > update > event.lst
Following the deletion of that file, please re-open Genesis Smart and start the event download.
- 3) If the ECU Update function screen displays a “Loading” graphic after the event download and does not clear after 10-15 seconds, please force close Genesis Smart and reopen the ECU Update function.

If the update(s) is/are still unable to be completed, please call GITA at (833) 681-3926. Thank you for your patience as we address this concern.