



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Safety Recall 10X5 /- Engine Cover

This notice is for: All Dealer Personnel

Date: February 19, 2025

Issue: If the engine cover is not installed properly after vehicle service, the engine cover may come loose and come into contact with extremely hot surfaces in the engine compartment.

An improperly installed engine cover may come into contact with hot surfaces in the engine compartment. This may lead to melting of the cover material. Melted material that may come in contact with extremely hot surfaces (such as the exhaust turbo charger) could lead to a fire in the engine compartment. If this occurs, owners may notice a burning smell coming from the engine compartment or when opening the hood, or they may recognize that the engine cover has been moved out of its proper position.

Precautions If the cover has come loose, customers may notice a burning smell coming from the engine compartment or when opening the hood, or may recognize that the engine cover has been moved out of its position. Customers with vehicle concerns should contact an authorized Volkswagen dealer.

- Repair:**
- REPAIR AVAILABLE – February 19, 2025 / Remove engine cover
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Part removal only; no parts needed.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2025	ATLAS	115,310
USA	2024	2025	ATLAS CROSS SPORT	62,183
CAN	2024	2025	ATLAS	14,712
CAN	2024	2025	ATLAS CROSS SPORT	6,213

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – February 2025
 - Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.