



IMPORTANT SAFETY RECALL INFORMATION

February 24, 2024

NHTSA Recall#: 25V098
Maserati Recall # 740

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A and Maserati North America, Inc. (MNA) has decided that a safety noncompliance that relates to motor vehicle safety exists in some 2023-2024 model year ("MY") Grecale, 2024 MY Granturismo/Grancabrio vehicles, 2022-2025 MY MC20 and MC 20 Cielo, 2021-2024 MY Ghibli, Quattroporte, and Levante vehicles that may have been may be equipped with a radio module containing software that may prevent the camera signal from passing through to the media screen while backing up under certain conditions.

The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Vehicles with suspect radio software may not display the rearview image during a backing event under certain conditions.

MNA will conduct a voluntary recall on all affected vehicles to update the radio software. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign. The necessary software is currently available for Ghibli, Quattroporte, Levante, MC20 and MC20 Cielo to the dealers via MODIS only and for Grecale, Granturismo and Grancabrio vehicle owners, the software update will take place via Over-The-Air ("OTA") firmware update.

Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer.**

This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle. If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,
Maserati Technical Safety and Regulatory Compliance