



ADMINISTRATION BULLETIN - SAFETY RELATED RECALL

Global Recall Action
Number:
N978ADM1

Subject: Passenger Lower Airbag Module - Renew	Publication No.: N978ADM1
	Model: New Range Rover Evoque (LZ)
	Model Year: 2020
	Date of Issue: 27 February 2025

To:	JLR North America, LLC and JLR Canada ULC.
For the Attention of:	The approved JLR retailer/authorized repairer.

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

National Highway Traffic Safety Administration (NHTSA) reference number: 25V-088

Transport Canada (TC) reference number: 2025-074

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

	The following applies to: [NORTH AMERICA]
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REGULATORY INFORMATION

	The following applies to: [NORTH AMERICA]
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JLR North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2020 Range Rover Evoque vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.

	The following applies to: [NORTH AMERICA]
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This Safety Recall Administration Bulletin serves as notification to all retailers in the United States and Canada markets that any new affected vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a retailer/authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations.

DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified with certain 2020 Model Year Range Rover Evoque vehicles where the Passenger lower airbag module may become loose due to a degradation of the adhesive on the airbag dust cover. This can result in the Passenger lower airbag module partially or completely unfolding from the Passenger lower airbag module housing and becoming visible in the righthand side footwell.

Should the Passenger lower airbag module not remain correctly folded in its as designed position, in the event of a vehicle crash of sufficient severity where the Passenger lower airbag module deployment is required, the driver may not receive the full protection afforded by the Passenger lower airbag module and could increase the severity of injuries experienced.

OWNER NOTIFICATION

Initial owner notification is expected to occur on or before April 11, 2025

ACTION TO BE TAKEN

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

Retailers/authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers should be updated at the next available opportunity. JLR North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

The Recall repair procedures and any required parts and/or software are not currently available. A Recall repair campaign will be published when all repair procedures and all required parts and/or software are available. This is expected to be completed by TBC.

Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director