



New Safety Recall Advanced Communication – 11C

FCA US LLC (FCA US) has announced a safety recall on certain 2022 model year (WL) Jeep Grand Cherokee and 2021-2022 model year (WL) Jeep Grand Cherokee L vehicles equipped with a 10.1" Disassociated Center Stack Display (DCSD).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a 10.1" DCSD containing a transistor that may overheat and prevent the rearview image from displaying on the media screen. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles may not display the rearview image during a backing event.

SERVICE ACTION

All vehicles in this recall have been remedied by replacement of the DCSD. Dealers will be notified of the launch of this safety recall by way of established communication methods during 1st Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC