



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 90AV / Camera Control Unit

This notice is for: All Dealer Personnel

Date: March 21, 2025

Issue: An error may occur during camera control unit startup and, as a result, the vehicle may not display a rearview camera image. This is non-compliant with Federal Motor Vehicle Safety Standard (FMVSS) No. 111, Rear Visibility and Canada Motor Vehicle Safety Standard - CMVSS 111 - Mirrors and Rear Visibility Systems. The acoustic and visual warning (bar display) from the parking assistance system will still function. A rearview camera image that is not available when reversing may impair the driver's ability to see areas to the rear of the vehicle. This can increase the risk of a crash.

Precautions If the recall condition is present in the vehicle, the driver will notice that there is no image on the screen after engaging the Reverse gear or pressing the parking assistance button. Should this occur, owners are advised to use extra caution when reversing, and to contact an authorized dealer.

Until the recall remedy software becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures.

- If the diagnosis confirms the vehicle has the recall condition, dealers can perform part replacement and claim under this recall. See campaign work instructions for further detail.
- However, if diagnosis indicates an issue other than the recall condition, any repairs/work needed cannot be billed/claimed against the recall.

Corrective Action

Vehicles in <i>new car</i> inventory:	<p>Repair available March 21, 2025</p> <p>Replace camera control unit.</p> <p><i>Does not apply to CPO inventory vehicles</i></p>
Retail sold vehicles:	<p>Repair not yet available/software update pending.</p> <p><i>If customer states vehicle is experiencing a problem with the rear camera, see Precautions above.</i></p>

Parts Department: Dealers will be sent an initial allocation for inventory vehicles.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2025	Q3	14,028
CAN	2024	2025	Q3	1,260

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

- Notes:**
- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-