

AUDI DEALER COMMUNICATION

Revised Advance Notice – Safety Recall 93AA / High-Voltage Battery

This notice is for: All Dealer Personnel

Date: | February 13, 2025

Issue: In rare circumstances the high-voltage battery modules may experience a thermal overload possibly resulting in smoke or fire. Defective high-voltage battery cell modules

may overheat, increasing the risk of a fire.

Repair: • REPAIR NOT YET AVAILABLE

 Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.

- Dealers and owners will be notified in writing once the remedy is available.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles (Revised)

The vehicle chart has been updated to include additional VIN's. The recall code is now visible for all affected vehicles.

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A7	10
USA	2022	2023	Q5	7,221
CAN	2022	2022	A7	7
CAN	2022	2023	Q5	426

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 93AA_DLR_ADV