



Audi

AUDI DEALER COMMUNICATION

Vehicle Population Increase & Revision to Safety Recall 93AA / High-Voltage Battery

This notice is for: All Dealer Personnel

Date: July 10, 2025

IMPORTANT! Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that is visible in Service References in Elsa2Go today and will be visible in ELSA tomorrow.

Issue: In rare circumstances the high-voltage battery modules may experience a thermal overload possibly resulting in smoke or fire. Defective high-voltage battery cell modules may overheat, increasing the risk of a fire.

Repair:

Vehicles without criteria WA or UN	Install an advanced onboard diagnostic software that will detect potential issues with the performance of the battery modules and alert the driver before problems may occur. When necessary, certain vehicles will have the high voltage battery evaluated. Certain vehicles also have pre-identified batteries or cell modules that require replacement.
Vehicles with criteria WA or UN	Repair not yet available/software update pending. Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall. Dealers and owners will be notified in writing once the remedy is available.

Precautions: Owners are instructed not to charge the vehicle from external sources or via the combustion engine until the recall remedy software has been installed.

Affected Vehicles (Revised): The vehicle chart has been updated to include additional VIN's.

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A7 PHEV	10
USA	2021	2024	Q5 PHEV	20,191
CAN	2022	2022	A7 PHEV	7
CAN	2022	2024	Q5 PHEV	695

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.