

Message Subject Line/Title:**Field Notification ~ Post Claim Review Concerns - Recall 275 VCU & IEB Software Updates for Left Foot Braking (TSB 25-01-015H)**

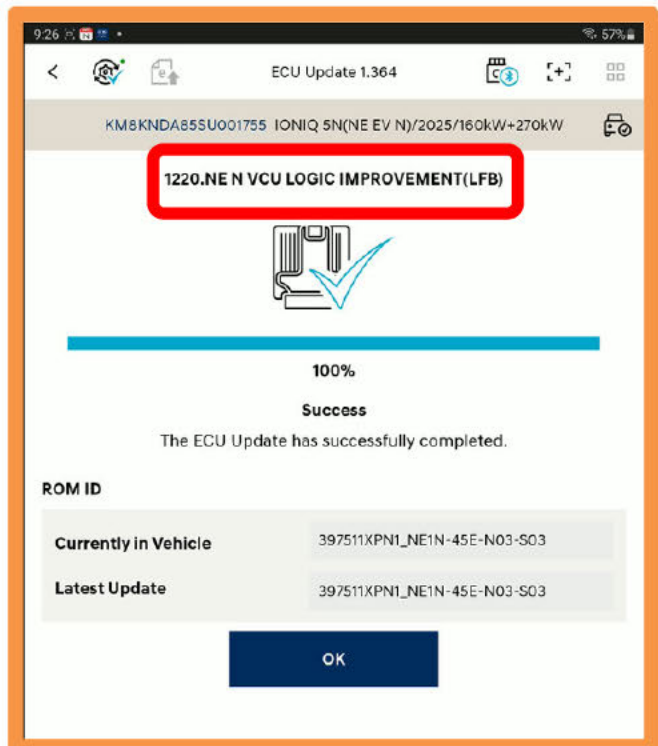
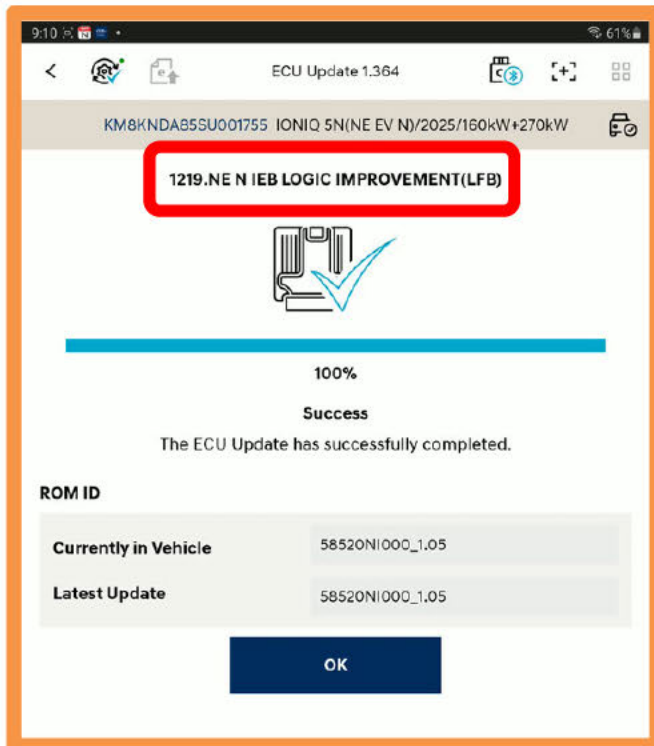
Hello All,

HMA has launched the remedy for Recall 275 as of 2/18/25.

- The recall repair procedure includes **2** software updates of both the IEB (Integrated Electronic Brake) and VCU (Vehicle Control Unit) modules.
- All incoming Dealer claims are undergoing a post-claim review process to ensure our Dealers complete both software updates. All claims that do not meet this requirement will be returned to Dealers with one of the following comments:
 - **Missing GDS ECU Upgrade event #1219**
 - **Missing GDS ECU Upgrade event #1220**
 - **Missing GDS ECU Upgrade event #1219 and #1220**

TSB 25-01-015H directs technicians to submit screenshots of the GDS ECU Upgrade “Success” screen for both events #1219 and #1220. See sample images below. We have attached a report to this communication to request your assistance in reinforcing this recall remedy requirement. We have included the inventory status of the VINs with submitted claims and incomplete recall remedy status. We urge your assistance to complete the recall remedy immediately.

HMA Campaign Team thanks you for your assistance in this critical safety recall matter.



For concerns with completing the software updates, direct the dealers to contact GIT America for GDS support. GIT America Call Center – 888-437-0308



Contact for Questions or Follow Up (Name & Email): [REDACTED]

For Field Ops Use Only

Fulfillment Date: